



Disability Access and Inclusion Plan

2026 - 2030

Acknowledgement of Country

We acknowledge and respect Aboriginal peoples as the state's first people and recognise Aboriginal peoples as traditional owners and occupants of lands and waters in South Australia.

We acknowledge that the spiritual, social, cultural and economic practices of Aboriginal peoples come from their traditional lands and waters, and that the cultural and heritage beliefs, languages and laws are still of importance today.

We are committed to ensuring that the needs and aspirations of Aboriginal people with disability are incorporated in the design, development and implementation of our Disability Access and Inclusion Plan.

Language

The City of West Torrens recognises that people have individual preferences for terminology and language. In line with the State Disability Inclusion Plan 2025-2029, the City of West Torrens Disability Access and Inclusion Plan has adopted 'person-first' language throughout the document.

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This Disability Access and Inclusion Plan (DAIP) is available on the City of West Torrens website, westtorrens.sa.gov.au/disability in both standard and accessible formats.

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Document versions

V1	November 2025	Endorsed by Elected Council for consultation.
V2	January 2026	Final draft endorsed by Elected Council.

Message from the Mayor

Access and inclusion are what help make communities liveable for everyone. A liveable city means that people have access to facilities, programs and services and can participate in community life with ease.

All levels of government in South Australia, including councils, have obligations under the *Disability Inclusion Act 2018* to ensure that people are not discriminated against when being provided with goods, services, facilities or access to public amenities. As such, councils are required to have a Disability Access and Inclusion Plan (DAIP) which maps out how we can help create inclusive communities and reduce stigmas and prejudice in society.

We are developing a new DAIP, which will build on our first dedicated DAIP 2021- 2025. This plan will align with the new State Disability Inclusion Plan 2025-2029, and its 5 domains:

- Domain 1 - Inclusive environments and communities.
- Domain 2 - Education and employment.
- Domain 3 - Personal and community support.
- Domain 4 - Health and wellbeing.
- Domain 5 - Safety, rights and justice.

Closer to home, our plan will also align with our Community Plan 2034, which is our council's blueprint for the whole of West Torrens and outlines what our council will do to help achieve our vision of 'West Torrens - committed to being the best place to live, work and enjoy life'.

In 2024, we reviewed our Community Plan and, as part of this process, we undertook consultation, and a community needs analysis assessment. Findings from engaging with our community showed that there are areas where we can improve services and access for people and provide opportunities for people of all ages and abilities to have active and healthy lifestyles. Our community told us that they want more inclusive spaces and events, more employment opportunities and more information in accessible formats. There is also a need to connect people with the right support systems.

West Torrens boasts a population of almost 68,000 residents, with the most recent Census data showing that more than 4,000 of our residents (6.6%) need help with their day-to-day lives due to disability. As a council we need to ensure that our city's services and amenities support as many of our residents as possible, not just by being accessible but by understanding the various challenges faced so that we can continually improve to build inclusive and liveable environments.

Our new DAIP will be an expansion of our first as we create action plans which will focus on the State Government's priority groups including:

- Aboriginal people with disability.
- Culturally and linguistically diverse (CALD) people with disability.
- Women with disability.
- Children with disability.
- LGBTIQ+ people with disability.
- People with significant intellectual disability or who have high levels of vulnerability due to disability.

As such, we have already taken one step towards better understanding our diverse community by establishing a Disability Inclusion Advisory Group, which comprises people who have lived experience or are service providers. This group helps shape and improve access and inclusion across West Torrens.

Like our first DAIP, this plan's implementation will require a whole of council approach, in conjunction with our community. We have already managed to lay some solid foundations for our future; this new plan will help us build structure as we continue our journey.

Michael S. Coxon
Mayor, City of West Torrens



About us

West Torrens is a vibrant metropolitan area in South Australia, centrally positioned between Adelaide's Central Business District (CBD) and the city's coastline. Renowned for its cosmopolitan lifestyle, West Torrens is home to people from diverse cultural backgrounds, creating a dynamic and inclusive community.

Its purpose is to protect, promote, and improve community wellbeing by delivering essential services, maintaining and developing community facilities, supporting local economies, and advocating for inclusive, healthy, and sustainable communities.

The area holds strategic importance for South Australia, with Adelaide Airport and the Adelaide Parklands Terminal located within its boundaries. As a result, West Torrens is often the first point of arrival for many national and international visitors to our state.

Our city continues to experience strong residential growth, and both the local economy and wider community are continually exploring new opportunities for adaptation and development. Our council is committed to building on our achievements and preparing for a future that supports our expanding, inclusive community. We recognise the importance of listening to and engaging with our residents, businesses and visitors. By working in partnership and considering a broad range of community perspectives, we aim to ensure that West Torrens continues to meet the evolving needs and aspirations of everyone who lives, works or spends time here.

Our vision is clear: to make West Torrens the best place to live, work and enjoy life.



Our vision

The City of West Torrens has a comprehensive suite of Strategic and Corporate Plans that significantly relate to the Disability Access and Inclusion Plan (DAIP). Council aims to embed access and inclusion in all services, facilities and programs.

Key plans include:

- **Community Plan 2034.**
- **Public Health Plan 2021–2026.**
- **Dog and Cat Management Plan 2022–2027.**
- **Open Space Plan 2021–2026.**
- **Asset Management Plans** (including buildings, transport, open space, plant and fleet and stormwater).
- **Workforce plans** – focused on employment opportunities, training and retention for people living with disability, as part of council’s commitment to diversity and inclusion.
- **Economic Development Plan.**
- **Transport and Movement Strategy 2022–2032.**
- **Reflect Reconciliation Action Plan** (Reconciliation Action Plan Working Group currently being established).

Each plan contains actions that support access and inclusion, with progress regularly reported through their respective plans and the DAIP.

Our Vision

City of West Torrens Community Plan

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Our Vision

Committed to being the best place to live, work and enjoy life.

Our Mission

To strive for excellence in serving our diverse community.

The 5 focus areas for the delivery of our vision are:



Community Life

We support diversity, health and well-being, community cohesion and connections, and create opportunities to learn and enjoy the local area.



Built Environment

We support housing, urban development and infrastructure that contributes to attractive and safe neighbourhoods, and how we travel in and beyond our area.



Prosperity

We support jobs, businesses and industries to generate local economic growth and activity.



Environment and Sustainability

We protect and conserve the natural environment, reuse and recycle resources, support biodiversity and respond to climate change.

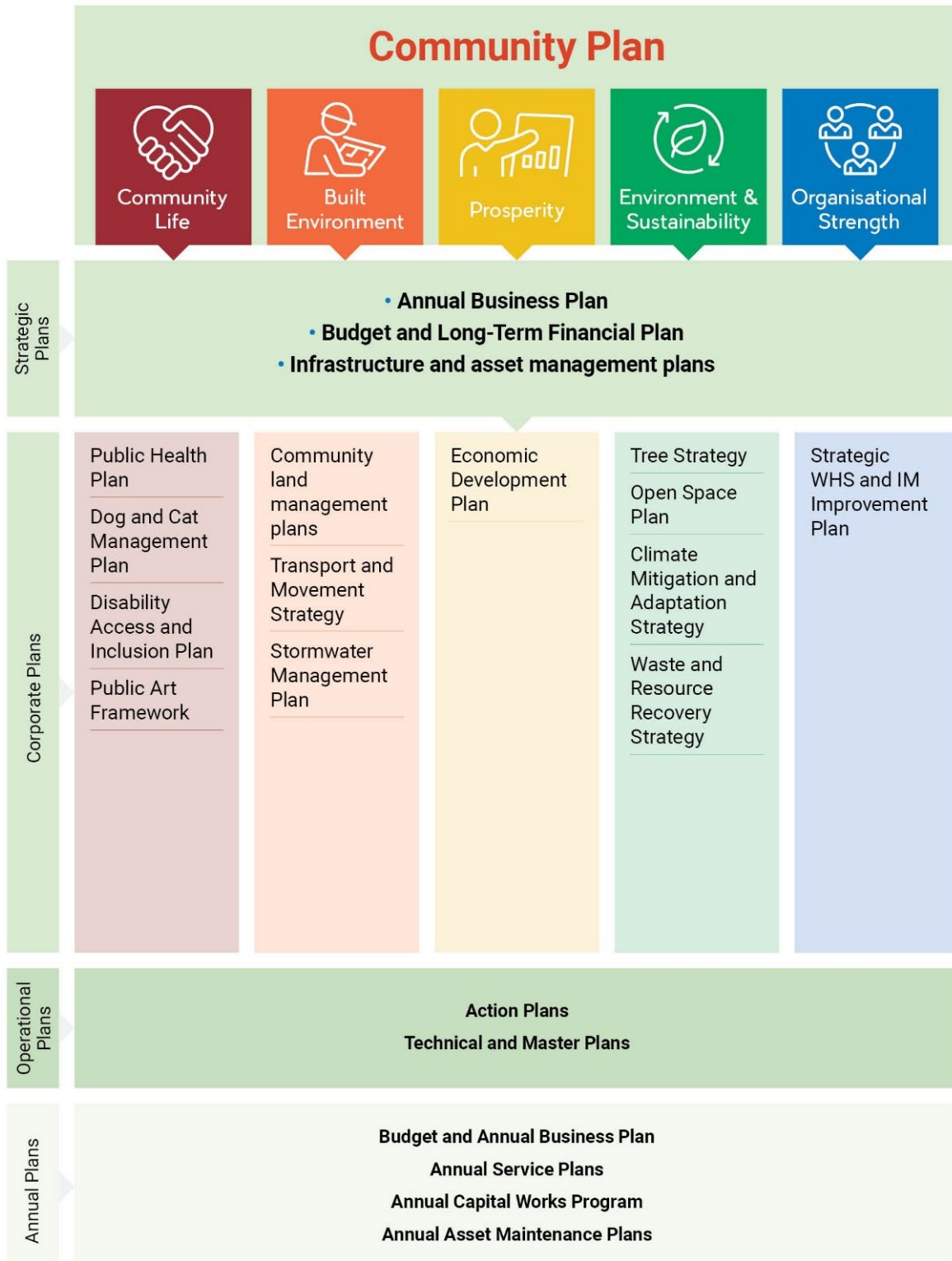


Organisational Strength

Council ensures its services lead to quality outcomes and exceptional experiences for our community.

Strategic and corporate suite

Strategic and Corporate Plans and their alignment to our Community Plan 2034



Updated November 2025

Strategic context

Our DAIP aligns with the 5 Domains of the State Disability Inclusion Plan 2025-2029 and also considers the *Disability Inclusion Act (2018) SA*, the SA Autism Strategy 2024-2029, Australia's Disability Strategy 2021-2031 and the United Nations Convention on the Rights of Persons with Disabilities.

The United Nations Convention on the Rights of Persons with Disabilities ensures accountability from governments across the world to ensure that all people with disability can participate fully in life without discrimination.

Nationally, Australia's Disability Strategy 2021-2031 outlines a plan to partner with state and local governments, recognising the need to focus on local initiatives. Local government can improve access and inclusion in areas such as parks, playgrounds, footpaths and other public infrastructure, community centres, community events, programs and libraries.

In addition, the SA Autism Strategy 2024-2029 commits to partnering with local governments, particularly regarding Focus Area 5, 'Participation in the Community'.

The *Disability Inclusion Act (2018) SA* outlines requirements for all state authorities on the development and implementation of their DAIPs and corresponding actions.

Disability

The United Nations Convention on the Rights of Persons with Disabilities recognises that:

'Persons with disabilities include those who have long-term physical, mental, intellectual or sensory impairments which in interaction with various barriers may hinder their full and effective participation in society on an equal basis with others'.

Disability is part of human diversity and can be difficult to define.

It is experienced uniquely by each person and shaped by many factors, including gender, age, culture, language, First Nations identity and socio-economic status.

This intersectionality means that people may experience overlapping forms of discrimination, exclusion or disadvantage, and that responses to disability access and inclusion must recognise and respect each person's individual circumstances, strengths and aspirations.

NDIS data

The most recent National Disability Insurance Scheme (NDIS) data shows that a significant number of residents within the City of West Torrens are NDIS participants, including children, young people and adults with a wide range of disability types and support needs. This data indicates ongoing demand for supports across areas such as daily living, community participation, health and wellbeing, employment and learning.

As at the end of **quarter 4, 30th June 2025, 1,592 residents** of the City of West Torrens were participants in the National Disability Insurance Scheme (NDIS).

The largest disability groups among West Torrens NDIS participants were:

- **Autism (671 people).**
- **Intellectual Disability (203 people).**

NDIS participants span all life stages, with:

- **573 participants aged 0–14 years.**
- **904 participants aged 15–64 years.**
- **115 participants aged 65 years and over.**

NDIS data shows that:

- **63 participants in West Torrens identify as Aboriginal and Torres Strait Islander.**
- **189 are from culturally and linguistically diverse (CALD) backgrounds.**

These figures provide useful insight into demand for disability support, however, they only include people who are registered NDIS participants. **Not all people with disability are eligible for, choose to apply for, or are currently supported by the NDIS, therefore the total number of residents with disability in West Torrens is likely to be higher than indicated by NDIS data alone.**



DAIP development

Consultation

Council undertook 2 rounds of public consultation. The first invited community members to respond to an online survey on our Your Say West Torrens' platform, asking them to share their experiences and ideas.

The process also included direct engagement with people with disability, including consulting with council's Disability Inclusion Advisory Group (DIAG). This group comprises individuals with lived experience of disability and service providers. The group meets quarterly to provide feedback on council projects and services, significantly contributing to the development of the draft DAIP.

Consultation also took place with council's Youth Advisory Committee, which provided insight into how the young people experience access and inclusion within the community.

Additionally, council engaged directly with council administered groups, local stakeholders, organisations and businesses, including those representing priority groups, and staff and volunteers.

The second round of consultation called for public submissions in response to the draft DAIP. This provided further insight into the priorities for people with disability in our community.

Recognising the diverse needs of the community, council provided multiple avenues for feedback, including:

- Adding comments or ideas to an interactive map on our online Your Say platform.
- Printing, completing, and returning feedback forms.
- Emailing feedback to the council's email address.
- Sending feedback to the council's postal address.

This multifaceted approach ensured that all community members, especially those with disabilities, had the opportunity to contribute to the draft DAIP, fostering a more inclusive and accessible environment within West Torrens.

Achievements

The City of West Torrens has a strong track record of developing DAIPs, aimed at ensuring all community members, regardless of ability, can access council services and fully participate in community life.

Key achievements and initiatives include:

- Established the Disability Inclusion Advisory Group (DIAG) which meets quarterly to provide feedback on council projects and services, including the DAIP.
- The City of West Torrens Library and Customer Contact centre were awarded as communication accessible by Scope Australia after a lengthy accreditation process, involving, assessment, communication tool development and staff training.
- Increased accessibility at council events with the inclusion of sensory spaces and a designated quiet hour at the Summer Festival event, 'Touch a Truck'.
- Implemented universal design principles in council facilities and public spaces such as accessible toilets, communication boards at playgrounds and accessible community gardens.
- Increased staff training, including mandatory Disability Awareness training, Human Guide Training and Inclusive Events Training.
- Strengthened relationships with disability organisations including Baptcare (Local Area Coordinator), Autism SA, South Australian Council on Intellectual Disability, Bedford Group, Guide Dogs, Two Way Street and Deaf Butterfly Effect.
- Created a disability-specific webpage on the council website, including links to relevant disability and community supports.
- Embedded the UserWay accessibility tool on our website and Your Say platforms.
- Increased library resources and services with the addition of the Neurodiversity Collection, and programs such as Auslan Story time, Sign Squad and Tech Education classes with a focus on digital accessibility and inclusion.

DAIP implementation

Council is committed to providing inclusive services, programs and facilities across all departments. Staff work from a strengths-based and person-centred approach, and are provided with ongoing training and awareness raising through engagement with our DIAG.

It is the responsibility of each council department to implement the organisational Annual Service Plan, inclusive of DAIP initiatives, and to ensure staff that are responsible for particular actions have the training and expertise to implement them. Staff members have been involved in the development of the DAIP to ensure that they understand the goals and targets and are committed to achieving the actions.

Reports on the achievements of the DAIP will be provided to the council's Executive Management Team and Elected Members. Monitoring and evaluation of the DAIP will focus on tracking and analysing progress toward the measurable outcomes outlined. Council will monitor the plan's implementation and report to the State Government annually.





Disability Access and Inclusion Plan

Our actions



DAIP actions table

Domain 1: Inclusive environments and communities

Outcome Statement: A South Australia where all people with disability can participate as equal citizens and feel connected to their communities.

Objective: To influence community attitudes to remove discrimination and build a South Australian community that values difference and respects the contributions people with disability make to our communities. This includes ensuring the community itself is fully accessible.

Priority Areas for Domain 1

- 1 Active participation.
- 2 Inclusive communities and attitudes.
- 3 Universal design.
- 4 Accessible facilities.
- 5 Communications and information.
- 6 Transportation.
- 7 Collaboration, consultation and innovation.
- 8 Housing.

Priority Area 1: Active participation

Outcome: People with disability are active participants in accessible and inclusive communities.

No.	Action	State Plan Measure	Measure	Timeframe
1.	Utilise Inclusive SA's 'Accessible and inclusive community events toolkit' to ensure all internal and external council events for 50 or more people target best practice event management principles (new version due to be released in 2026).	1.1.2	The number of inclusive and accessible events, both internal and external, with 50+ people following best practice event management principles. For example, the Accessible and inclusive community events toolkit.	Ongoing.
2.	Improve registration/intake forms/booking procedures for programs to be more inclusive, increasing registration numbers of people with disability.		Number of improvements made to council-managed programs and event booking processes to be more inclusive. Number of people with disability registering for Council events. Data will be based on numbers of people who voluntarily report having a disability and report access requirements.	Ongoing.
3.	Facilitate staff training opportunities for delivering inclusive and accessible events and programs and record the number of staff attending training.		Number of staff who attended training opportunities for delivering inclusive and accessible events and programs.	Ongoing.

4.	Develop and implement adult specific programs and initiatives to improve access to library services and community programs, catering to all priority groups and carers of people with disability.		Number of adult specific programs and initiatives implemented to improve access to library services and community programs.	Ongoing.
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Priority Area 2: Inclusive communities and attitudes

Outcome: People with disability are respected and included in their communities, where inclusive attitudes and behaviours and widely demonstrated.

No.	Action	State Plan Measure	Measure	Timeframe
5.	Review staff and volunteer training attendance and ensure disability specific training is embedded into staff and volunteer training suite, e.g. during induction, mandatory disability awareness training, Universal Design training and other disability specific training. Record initiatives undertaken and number of staff and volunteers participating in training.	1.2.1	The number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community, including: <ul style="list-style-type: none"> The number of staff and volunteers participating in disability awareness training, including Universal Design. 	June 2026 and ongoing.

<p>6.</p> <p>Record and increase number of initiatives promoting disability inclusion, recognition and celebration within the workplace and community with consideration to all priority groups.</p> <p>7.</p> <p>Record and increase number of collaborations with disability organisations, including those representing priority groups.</p>			<p>The number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community, including:</p> <ul style="list-style-type: none"> • The number of workplace initiatives promoting disability inclusion. • The number of initiatives promoting disability inclusion in the community. 	<p>Ongoing – annually.</p> <p>Ongoing.</p>
<p>8.</p> <p>Identify and record which DAIP actions work towards Closing the Gap targets.</p>		<p>1.2.3</p>	<p>The number of actions embedded in our DAIP working towards Closing the Gap targets.</p>	<p>February 2026.</p>
<p>9.</p> <p>Record the number of initiatives taken to ensure representation of all priority groups as part of the DIAG.</p>			<p>The number of initiatives taken to ensure representation of all priority groups as part of the DIAG.</p>	<p>Ongoing.</p>

10.	Develop a council Reflect Reconciliation Action Plan (RAP).		<p>Ongoing evaluation of progress of council's Reflect Reconciliation Action Plan (RAP).</p> <p>Alignment: This measure aligns with Priority Reform 3 of the National Agreement on Closing the Gap, Transforming Government Organisations, ensuring Governments are accountable for Closing the Gap. This promotes cultural safety and enhances responsiveness to the needs of Aboriginal and Torres Strait Islander people, including Aboriginal peoples with disability.</p>	Reflect RAP to be finalised in 2026.
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Priority Area 3: Universal design

Outcome: Everyone in South Australia can access and enjoy inclusive and accessible natural and built environments.

No.	Action	State Plan Measure	Measure	Timeframe
11.	Record the number of modifications to public-facing council buildings, spaces, play spaces and infrastructure that are modified to improve accessibility, including the type of improvement, e.g. signage installation, door widening and improvements to footpaths.	1.3.2	The number of public-facing council buildings, spaces, play spaces and infrastructure that are modified to improve accessibility. For example, by adding signage, widening doors and improving footpath access.	Ongoing.

<p>12.</p>	<p>Record the number of inclusions to new council-built developments which incorporate universal design principles, including the specific inclusion.</p> <p>*Universal design is defined by the Australian Human Rights Commission as ‘the design and composition of an environment so that it can be accessed, understood and used to the greatest extent possible by all people regardless of their age, size, ability or disability’. Source: humanrights.gov.au</p>		<p>The number of inclusions to new council-built developments which incorporate universal design principles.</p>	<p>Ongoing.</p>
<p>13.</p>	<p>Record the number of modified and newly built council-owned parks, reserves, beaches and playgrounds which improve accessibility, including details of the improvement e.g. accessible play equipment, barbecue facilities and signage.</p>	<p>1.3.3</p>	<p>The number of parks, reserves, beaches and playgrounds (within these areas) that are built or modified to improve accessibility.</p>	<p>Ongoing.</p>
<p>14.</p>	<p>Create a register to record the number of universal design training opportunities undertaken by staff.</p>		<p>The number of training opportunities provided to enhance staff knowledge of universal design.</p>	<p>Ongoing.</p>

Priority Area 4: Accessible facilities

Outcome: People with disability can access public toilet facilities that meet their needs when out in the community.

No.	Action	State Plan Measure	Measure	Timeframe
15.	Audit and record how many council-owned toilets within West Torrens meet accessibility standards or are a designed changing places facility.	1.4.1	The number of public council-owned toilet facilities across the council area that meet accessibility standards and/or a designated changing places facility.	December 2026.

Priority Area 5: Communications and information

Outcome: People with disability can find the information they need in the format(s) they need it in.

No.	Action	State Plan Measure	Measure	Timeframe
16.	Record the number of public documents and internal documents created in Easy Read, plain language, video or another format.	1.5.1	The number of resources or materials that have been developed in accessible formats. For example, websites that meet Web Content Accessibility Guidelines (WCAG) 2.2 level AA accessibility standard or above, Auslan translations and Easy Read documents.	Ongoing.
17.	Record accessibility features of the new City of West Torrens website, e.g. ensuring it meets or exceeds Web Content Accessibility Guidelines			December 2027.

	(WCAG) 2.2 level AA accessibility standards, using alt text, publishing information which can be easily translated using Google Translate and Userway, embed pdf documents as native webpages and open captions on video.			
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Priority Area 6: Transportation – not an identified priority for local government, being addressed by other state authorities

Priority Area 7: Collaboration, consultation and innovation

Outcome: People with disability are actively involved in government decisions that affect their lives.

No.	Action	State Plan Measure	Measure	Timeframe
18.	Record the number of public consultations which seek to engage with people with disability, including detail on the methods used and how priority groups are targeted.	1.7.1	The number of public consultations that included and sought input from people with disability.	Ongoing.
19.	Ensure public consultations include and seek input from the City of West Torren DIAG.			Ongoing.

20.	Record the number of questions included in community surveys which gain disaggregated data to further understand the needs of the local disability community, including those from priority groups.		The number of questions included in community surveys to assist understanding of the needs of the local disability community, including those from priority groups.	Ongoing.
21.	Establish relationships and partnerships with disability and other relevant organisations to ensure information provided to the community is accurate and appropriate referrals are made. Additionally, connect with organisations representing priority groups.		Number of partnerships with disability organised formed to ensure information provided to the community is accurate and appropriate referrals are made.	Ongoing.
22.	Keep a record of those who voluntarily identify as people with disability, including parents and carers, serving on committees and working groups, including those from the identified priority groups.	1.7.2	<p>The number of people with disability, including parents and carers, serving on committees and working groups. Note: Committees are formal groups set up by councils to provide strategic advice or make decisions on disability inclusion.</p> <p>Working groups are task-focused teams that address specific issues or actions supporting disability inclusion.</p>	Ongoing.

Priority Area 8: Housing - not an identified priority for local government, being addressed by other state authorities

Domain 2: Education and employment

Outcome Statement: A South Australia where all people with disability benefit from inclusive educational experiences, equitable employment opportunities and financial security.

Objective: To ensure equal opportunity to learning and earning is achieved by addressing the barriers and obstacles people with disability of all ages continue to face at all levels of the education and employment experience.

Priority Areas for Domain 2

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|---|---------------------------------------|
| 1 Targeted knowledge, understanding and support. | 4 Access to employment opportunities. |
| 2 Supports and resources for children and young people. | 5 Inclusive working environments. |
| 3 Targeted transitional supports. | 6 Data and reporting. |

Priority Area 1: Targeted knowledge, understanding and support – not an identified priority for local government, being addressed by other state authorities

Priority Area 2: Supports and resources for children and young people

Outcome: Children with disability feel valued, welcomed and have access to inclusive education, starting in the early years.

No.	Action	State Plan Measure	Measure	Timeframe
23.	Increase and record the number of resources, activities and programs available in the library for children and young people with disability.		Number of resources, activities and programs available in the library for children and young people with disability.	Ongoing.

Priority Area 3: Targeted transitional supports

Outcome: People with disability have supportive environments to learn, grow, and transition throughout their life.

No.	Action	State Plan Measure	Measure	Timeframe
24.	Record the number of initiatives taken to encourage people with disability to volunteer, including details of the initiatives, e.g. reaching out directly to the disability community and reviewing volunteer recruitment and onboarding processes.	2.3.5	The number of initiatives taken to encourage people with disability to volunteer.	Ongoing.
25.	Record staff and volunteer attendance at disability specific training.		The number of staff and volunteers attending disability specific training.	Ongoing

Priority Area 4: Access to employment opportunities

Outcome: People with disability have opportunities to achieve, develop and succeed in their chosen fields.

No.	Action	State Plan Measure	Measure	Timeframe
26.	Record the number of improvements made to current recruitment and onboarding practices, policies and procedures to be more inclusive of people with disability and carers of people with disability, including detail of the type of improvement made.	2.4.3	The number of organisational changes adopted to improve inclusive recruitment for people with disability. For example, tailoring roles to fit individuals and employer incentives.	Ongoing.

Priority Area 5: Inclusive working environments

Outcome: People with disability have access to supportive places to earn.

No.	Action	State Plan Measure	Measure	Timeframe
27.	Implement and record the number of workplace practices which support people with disability and carers of people with disability to have equal opportunities for growth and success, including support to remain in employment, e.g., outcome-based employment, flexible work arrangements, workplace adjustments and mentoring programs.	2.5.1	The number of workplace practices implemented to support people with disability to have equal opportunities for growth and success, including support to remain in employment. For example, outcome-based employment, flexible work arrangements, workplace adjustments and mentoring programs.	Ongoing.

28.	Review current recruitment/ onboarding practices, policies and procedures to improve inclusive recruitment for people with disability and carers of people with disability.			Ongoing.
29.	Explore implementing traineeship(s) for people with disability, including opportunities for Culturally and Linguistically Diverse (CALD) people with disability and Aboriginal people with disability.			February 2030.

Priority Area 6: Data and reporting - not an identified priority for local government, being addressed by other state authorities

Domain 3: Personal and community support

Outcome Statement: A South Australia where people with disability can access quality, tailored personal and community supports addressing their individual needs.

Objective: To build a service system in South Australia that takes a person-centred approach that recognises the contributions and potential of all people with disability.

Priority Areas for Domain 3

- 1 Accessibility.
- 2 Advocacy and supports.
- 3 Information sharing.
- 4 Family and carer support.
- 5 Programs.

Priority Area 1: Accessibility

Outcome: People with disability can easily access community supports and services.

No.	Action	State Plan Measure	Measure	Timeframe
30.	Record the number of initiatives and improvements made to connect people with disability to community supports and services wherever they present, including detail on the types of initiatives and improvements, e.g. building relationships and partnerships	3.1.1	The number of council initiatives and improvements made to connect people with disability to community supports and services wherever they present. For example, referral hubs, mobile outreach, online information platforms, frontline	Ongoing.

	with disability organisations to ensure information provided is accurate and appropriate referrals are made.		worker training, and partnerships with community organisations.	
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Priority Area 2: Advocacy and supports - not an identified priority for local government, being addressed by other state authorities.

Priority Area 3: Information sharing

Outcome: People with disability receive more coordinated and effective support when services work together and share information.

No.	Action	State Plan Measure	Measure	Timeframe
31.	Record the number of Local Government Access and Inclusion Network meetings, Inclusive SA Community of Practice meetings and other relevant meetings participated in to support the implementation of the State Plan and our DAIP.	3.3.1	The number of inter-agency meetings and initiatives to support the implementation of the State Plan and our DAIP.	Ongoing.

Priority Area 4: Family and carer support - not an identified priority for local government, being addressed by other state authorities

Priority Area 5: Programs

Outcome: Government-funded programs and services include disability-specific provisions to enable full and equal participation.

No.	Action	State Plan Measure	Measure	Timeframe
32.	Explore the implementation of a disability specific grant opportunity and record the number of grants and funding distributed.	3.5.1	The number of council grants and funding amount distributed to enhance disability inclusion.	December 2026 and ongoing.
33.	Embed access and inclusion requirements in current grant application process.			December 2026.

Domain 4: Health and wellbeing - not an identified priority for local government, being addressed by other state authorities

Domain 5: Safety, rights and justice

Outcome Statement: A South Australia where all people with disability feel safe, have their rights upheld and have full and equal protection before the law.

Objective: To improve the safety and overall experience of people with disability coming into contact with our emergency services, criminal justice and civil law systems.

Priority Areas for Domain 5

- 1 Targeted knowledge, understanding and support.
- 2 Responding to emergencies.
- 3 Support and navigating the justice system.
- 4 Consultation and collaboration.
- 5 Safeguarding.

Priority Area 1: Targeted knowledge, understanding and support - not an identified priority for local government, being addressed by other state authorities

Priority Area 2: Responding to emergencies

Outcome: People with disability are kept safe during emergencies, with their needs planned for and prioritised.

No.	Action	State Plan Measure	Measure	Timeframe
34.	Record the initiatives implemented to be more inclusive and accessible for people with disability during an emergency. For example, develop a Community Resilience Plan.	5.2.1	The number of emergency response resources and systems developed for people with disability, including the Person-Centred Emergency Preparedness (P-CEP) approach.	Ongoing.

Priority Area 3: Support and navigating the justice system - not an identified priority for local government, being addressed by other state authorities

Priority Area 4: Consultation and collaboration - not an identified priority for local government, being addressed by other state authorities

Priority Area 5: Safeguarding - not an identified priority for local government, being addressed by other state authorities



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