



Attendee cancellations

Cancellation window

1. The West Torrens Library asks for at least 48 hours notice to cancel or change a booking. This is considered reasonable notice and enables the event ticket to be offered to someone else.
2. A person who repeatedly books into and fails to attend events or programs may be banned from future events for a period of time at the discretion of the West Torrens Library. This does not apply to someone who cancels tickets before the event or informs the library with reasonable notice.
3. We understand that sudden emergencies happen. Please talk to us if you need an exception.

How to cancel

1. Log on to your account on Attekus to cancel, call the library on 8416 6228 or email us at library@wtcc.sa.gov.au.

Organiser cancellations

Cancellation window

1. The West Torrens Library may cancel or postpone any advertised programs/activities/events at any time. Programs are subject to change. We will notify you with as much notice as possible.
2. The West Torrens Library is not responsible for travel costs if an event is cancelled.