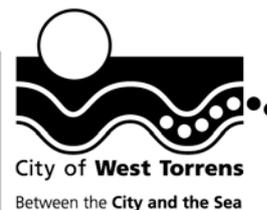


Thebarton Community Centre Customer Feedback

Civic Centre
165 Sir Donald Bradman Drive
Hilton, SA 5033
Tel (08) 8416 6333
Fax (08) 8443 5709
Email csu@wtcc.sa.gov.au
Website westtorrens.sa.gov.au



Feedback can be provided via the following methods:

Email: csu@wtcc.sa.gov.au

Post: City of West Torrens, 165 Sir Donald Bradman Drive, Hilton

Fax: 8443 5709

1. Details

Date of hire:

Room(s) hired:

Organisation/name (optional):

2. Booking and Administration

The booking process was efficient and uncomplicated.

Strongly agree Agree Neutral Disagree Strongly disagree

Information on the venue was available and of good quality.

Strongly agree Agree Neutral Disagree Strongly disagree

Staff were knowledgeable about the venue:

Strongly agree Agree Neutral Disagree Strongly disagree

The invoicing process was efficient and well organised.

Strongly agree Agree Neutral Disagree Strongly disagree

4. Venue and Equipment

The venue was accessible and easy to find.

Strongly agree Agree Neutral Disagree Strongly disagree

The venue was clean and well presented.

Strongly agree Agree Neutral Disagree Strongly disagree

The seating was comfortable

Strongly agree Agree Neutral Disagree Strongly disagree

Standard room equipment was available and easy to use

Strongly agree Agree Neutral Disagree Strongly disagree

The room temperature was acceptable

Strongly agree Agree Neutral Disagree Strongly disagree

The lighting was good	<input type="checkbox"/> Strongly agree	<input type="checkbox"/> Agree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Disagree	<input type="checkbox"/> Strongly disagree
Car parking was adequate	<input type="checkbox"/> Strongly agree	<input type="checkbox"/> Agree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Disagree	<input type="checkbox"/> Strongly disagree
Overall the venue met my requirements	<input type="checkbox"/> Strongly agree	<input type="checkbox"/> Agree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Disagree	<input type="checkbox"/> Strongly disagree
The venue provided value for money	<input type="checkbox"/> Strongly agree	<input type="checkbox"/> Agree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Disagree	<input type="checkbox"/> Strongly disagree
5. General					
I would recommend the venue hire to others	<input type="checkbox"/> Strongly agree	<input type="checkbox"/> Agree	<input type="checkbox"/> Neutral	<input type="checkbox"/> Disagree	<input type="checkbox"/> Strongly disagree
How did you hear about our venue hire?					
General comments, suggestions, areas for improvement:					